

Customer Success

THRIVE Construction Phoenix, AZ

Founded in 2013, THRIVE Construction is a full-service construction company that specializes in residential and construction remodels and tenant improvement work. THRIVE offers an alternative solution for clients who need the expertise of a large general contractor, but desire the personal service and attention of a small one by intentionally restricting their workload to consist of no more than two concurrent projects at any given time.

SITUATION

THRIVE Construction has always used Titan for their lien processing needs, and recently needed additional lien assistance when an issue with a client came up.



They had never had an issue come up with any of their projects before, so they weren't familiar with how to handle it or what typically happens in those types of situations

SOLUTION

In this time of significant need, Titan worked closely with THRIVE to provide additional expertise and support to navigate their way through the issue successfully.



THRIVE was able to reach Titan the same day and get all their questions answered as well as get reassurance that their lien rights were protected



To date, we've received every single payment on every job because of Titan. If it wasn't for them, we wouldn't have been able to navigate through tough situations with clients to receive final payments. I consider our relationship more of a partnership, rather than a service and we would recommend them to anyone in a heartbeat.

- Danielle Bryant, President



With Titan, THRIVE Construction was able to:

Leverage Titan's expertise and assistance in a complicated situation that they had never experienced before in order to ensure they received payment from their client.