

Titan Employee Spotlight: Bridget Nielsen



Job Title: Lien Manager

Hometown: Kailua, HI

Quote you live by: Keep Showing Up - Keep Looking UP

How long have you worked at Titan?

I have been with Titan since 2014, when my husband and I purchased Titan from the original owners. Titan was the 3rd lien processing company we had acquired. We rolled all 3 lien processing companies up into one company and kept the name Titan Lien Services. In 2018 Titan was acquired by Billd, LLC, out of Austin Texas.

What do you do at Titan?

I manage the office and our staff as well as oversee all aspects of our business. I organize educational opportunities for our clients and take the feedback I receive from customers and find ways to implement new processes that serve them better.

What is your favorite part of your current role?

Customer Service: I love talking to current customers and prospective customers about their jobs and potential issues they are anticipating.

Give us your 30 second Titan elevator pitch.

Titan offers the best customer service when it comes to protecting lien rights in the Southwestern Region of the United States.

What do you think makes Titan special?

Our Team makes us special. We work so well together and everyone loves their job!

What are 3 words you'd use to describe yourself?

Knowledgeable. Professional. Energetic.

Describe each of your co-workers in one word.

Friendly. Trustworthy. Driven.

Who's your inspiration?

This changes periodically! Right now it is Ed Mylett (Podcaster, Youtuber)

What are you binge-watching right now?

Psych

What can't you live without?

Burt's Bees Chapstick

What do you do in your free time?

Currently I am building a community of women that support and encourage each other on social media and at local live events. It's called the Bridge Over Project.

What's #1 on your bucket list?

Trip to Denmark, England & Germany to learn more about my ancestors and heritage.

What's one thing most people don't know about you?

I was the starting Center on my HS basketball team and I have had 6 knee surgeries.

What's the best piece of advice you've ever received?

This came in the form of a poem that I read often. It was written by Kent M. Keith Called "The Paradoxical Commandments". Mother Teresa had this inscribed in her Children's home in Calcutta. The last stanza keeps me motivated to keep going:

"Give the world the best you have and you'll get kicked in the teeth.
Give the world the best you have anyway."